



KROC AUGUSTA

Membership Types

All family members must reside in the same household and bring a current government issued picture ID, in order to obtain a Membership plan. Verification of family status and residency is required. If a recent change of address has occurred, the acceptable documents to bring along with your government issued picture ID include the following: a bank statement, car insurance, cell phone bill, tax return, utility bill, health insurance, or other business standard documents. The standard family membership plan covers up to six family members. Additional family members within the same household are \$10 each.

ADULT

Ages 18-61. Applicants for all memberships require valid license or state ID.

YOUTH

Youth ages 16-17 may have a "stand-alone" Youth Membership. Applicants for Youth Membership require the signature and identification of a parent or legal guardian at time of enrollment.

(Additional age restrictions: Children ages 12 and under cannot enter the building without supervision of someone 16yrs or older. Individuals 13 - 15 years of age will have limited access to the pool, fitness floor and gym. Please see rules and regulations for more detailed information.)

FAMILY

A family membership consists of 6 or less people in the HOUSEHOLD. All must live in the same residence. Address verification must be provided for everyone in the household. Additional dependents may be added to auto-pay memberships for a monthly fee of \$10 per dependent. Dependents may be up to age 23, if they reside at the same address and are enrolled in school.

SENIOR

Ages 62+. Applicants for Senior Memberships require valid proof of identification.

GOLD CARD MEMBERSHIP

Gold memberships help support our scholarship program. These members are entitled to a 10% discount on most Kroc Center merchandise, birthday party packages, and select classes. They will also receive usage of one free towel per day, and free Child watch for the dependents listed on the membership (up to two hours per day).

SCHOLARSHIP MEMBERSHIP

Individuals and family scholarships are available to those who qualify. Eligibility for the program is income-based. Applications for Scholarship applications are available at the Kroc Center Welcome Desk. Call 706.364.5762 for more details.

PASSES

A Standard Day Pass/Guest Pass allows entry into the pool, fitness or gym area.

STANDARD DAY PASS

Cost of day pass is \$12 per adult (18+), \$9 per children and youth (2-17), \$9 per senior (62+).

GUEST PASS

Cost of guest pass is \$5 per GUEST of a member (limit 2). Additional guests will require the regular Day Pass admission price. Guests must use the facility while the member is in the facility hosting them and must leave when the member leaves. ID is required to purchase an Adult Guest Pass.

****Note:** Discounted Guest Passes cannot be purchased using Youth or Scholarship memberships.

CAREGIVER

Caregiver passes may be obtained at no charge for a family member or paid caregiver who regularly cares for an elderly or disabled person and will NOT be using the facility for personal use. **Caregivers are included with a maximum of two passes (per day) per membership. (Must have activity token with them if they are not a member)

LEAGUE SPECTATOR

Free for persons who will use facility ONLY to watch a League Sport, including: Basketball, Volleyball, or Futsal. Valid ID is required to obtain this pass. (Must have activity token with them if they are not a member). League spectators must be photographed and pass the Predator Barrier screening.

ANNUAL PAYMENT

Members pay a set rate once a year. Annual Memberships are non-refundable. The annual fee is due at time of enrollment.

MONTHLY DRAFT PAYMENT

For our monthly payment plans, members pay a set rate each month via credit card, debit card, or Electronic Funds Transfer (EFT) through a bank account. A pro-rated fee will be due at time of enrollment and will vary depending upon the enrollment date. The fee must be paid from the account paying the monthly draft. Membership fees for the following month will automatically be deducted from the member's account on the 20th of the current month. Any requested changes affecting the drafting information must be submitted on a Membership Change Form by the 10th of the month to be processed for the following month. Please see our cancellation policy for terms. Credit card charges that are declined on the 20th of the month will be submitted again through the 10th of the following month. Monthly charges will continue until your annual fee is paid. If no cancellation form is completed, the membership rate will automatically be updated to reflect the current rate, and the draft will continue until we receive a Cancellation Form. Membership fee(s) and required \$40 registration fee are due at time of enrollment. If your registration fee is waived as a result of a current marketing promotion, please note that you must retain membership status for 90 days before you can cancel your membership.

Membership Policies

MEMBERSHIP CHANGE/CANCELLATION POLICY

Membership fees are non-refundable. Changes or cancellations to a membership plan must be submitted in writing using a Membership Change/Cancellation Form located at the Welcome Desk. You must submit the change/cancellation form(s) prior to the 10th of the current month, to ensure the change is effective in the following month. If a member cancels or if membership lapses for 90 days or more, the \$40 registration fee will be assessed to reopen the membership account. There is not a fee for cancellation. If your registration fee is waived as a result of a current marketing promotion, please note that you must retain membership status for 90 days before you may cancel your membership.

MEMBERSHIP HOLD

A membership can be placed on hold for up to three months (during a 12-month period) due to temporary relocation or medical reasons by completing a Change/Cancellation form. Proper documentation for temporary relocation includes a letter from your employer, utility or tuition statement with new address. A letter from your physician stating the time frame of your inability to utilize the Kroc Center is required for all medical holds. Membership suspensions may be granted for a minimum of 2 and maximum of 3 months. A monthly fee of \$3 will apply. A membership Change Form must be submitted prior to the 10th of the month to affect the current month's draft.

Note: Membership fees, benefits, and payment structure are subject to change without notice.

GROUP PERSONAL TRAINER POLICY

For your safety and due to insurance regulations, Personal Training on the premises of the RJKCCA is restricted to RJKCCA Personal Trainers only. Conducting personal training is grounds for having membership privileges reviewed and/or revoked.

EQUIPMENT

The Kroc Center provides free use of athletic equipment such as volleyballs and basketballs. A membership ID or Day Pass is required. Parents must check out equipment for children under 12. Please see the Gymnasium Office.

LOCKERS/LOCKER ROOMS

Lockers are available for daily use only. Members and guests are responsible for supplying their own lock. Please clear-out the locker daily, after use. Locks left on the lockers overnight will be cut and the contents discarded. The Salvation Army is not liable for lost or stolen property. Locks are available for purchase at the Welcome Desk. No one under the age of 16 is permitted in the locker rooms without being accompanied by a parent, guardian, or group chaperone. Family locker rooms are available. Please see aquatics staff for admittance.

SAFE ENVIRONMENT POLICY

To keep all our guests safe, we are constantly updating safety protocols. We are especially vigilant about child and elder adult safety. Specific staff members are mandated reporters of suspicions or evidence of abuse. Similarly, we ask members and guests to report suspicious behavior to the Welcome Desk. As part of our commitment to the safety of all guests, The Salvation Army Kroc Center reserves the right to consult public sources to determine whether any member or guest of any member poses a reasonable risk of harm to its patrons, staff, or visitors. Registered Sex Offenders are not permitted on campus. All members and day pass users are screened against sexual abuse registries. To promote a safe and secure environment, The Salvation Army Kroc Center's public areas and campus are under video surveillance. The Salvation Army Kroc Center reserves the right to remove any person from the facility and terminate the membership of any member who fails to comply with any posted rules and regulations or otherwise breaches the Code of Conduct, in which case the member will not be entitled to a refund of the membership fee.

UNATTENDED CHILDREN POLICY

To ensure our children's safety, the Kroc Center policy requires that children 12 and under be accompanied by a parent or guardian while in the building or on our property. A guardian is defined as someone who is 16 years and older (with identification). If children are in the building or on property without a parent or guardian, the parent will be contacted and asked to pick up their child(ren). The child(ren) will be placed in the Child Watch area until the parent arrives. The parent will be charged the Child Watch price per hour. If they are a member, their membership plan will also be flagged. If this occurs again, the membership will be suspended for 15 days. If policies are abused, The Salvation Army also reserves the right to contact DFCS.

LATE FEE POLICY

To ensure safety for children in programs, it is imperative that children are picked up from their classes and programs on time. If children are 12 and under, the parent or guardian must pick them up. A 5-minute grace period will be allowed. However, after 5 minutes, the parent will be contacted and charged \$5.00 for every 5 minutes that they are late. The child will be placed in the Child Watch area until the parent arrives.

PHOTO POLICY

To protect the privacy of members and guests, individuals wishing to take pictures or videos of the facility or specific programs must request approval from the Area Commander. On occasion, the Kroc Center staff may take photos or videos of participants enrolled in programs, classes, activities and events. Please be aware that these photos are for Kroc use only and may be used in future catalogs, brochures, pamphlets, or flyers. Names of participants are not disclosed for any photos utilized in marketing materials.

LOST & FOUND POLICY

Please inquire about any lost items at the Welcome Desk. Unclaimed items will be donated to The Salvation Army Family Stores after 30 days.

LIABILITY WAIVER

I understand the use of the facilities and equipment at The Salvation Army Kroc Center may involve risk of bodily injury up to and including loss of life or property damage and I agree to assume any such risks. I understand it is my responsibility to consult physicians and other professionals to ensure I can safely participate in activities and events at The Salvation Army Kroc Center. I also understand and agree that, I forfeit my (or the minor for whom I sign) right to make any claim against The Salvation Army, its agents, employees, and volunteers, including the right to sue them for bodily injury [up to and including loss of life], property damage, or any other loss I might suffer while using The Salvation Army Kroc Center facilities and services, except as limited by law. The Salvation Army fully cooperates with law authorities on any criminal activity.

CODE OF CONDUCT & DISCIPLINE POLICY

- In order to facilitate positive life experiences while at the Kroc Center, mutual respect between members, guests, and staff is required at all times. Failure to observe these policies will result in disciplinary action and/or termination of membership privileges. Kroc Center personnel have the right to refuse service to anyone deemed disruptive or abusive.
- All visitors, guests, and spectators must check in or sign in.
- Refrain from the use of foul language, abusive actions, and inappropriate behavior.
- The Kroc Center is an alcohol, tobacco, drug, and weapon free campus.
- Youth must be 16 years old to check in to the facility alone, use the fitness equipment or locker rooms, or act as a guardian to anyone.
- You must be 16 years of age or accompanied by a chaperone to use the locker rooms. Cabanas are suggested for families.
- Clothing, including shirt and shoes, must be worn at all times on the premises, except in the pool and sun deck area. Swimwear or wet clothing are not permitted outside of the aquatic area. Clothing with derogatory logos and/or messages on them are prohibited. Sagging pants and/or shorts are not permitted.
- Appropriate exercise attire is required in the Fitness Area and gym. To maintain dress continuity, please no denim jeans, shorts, or dress pants. No sports bras bearing the torso. Closed toe athletic shoes required. No open-toed shoes, flip flops, sandals, Crocs, or dress shoes. Only non-marking soft soled shoes will be allowed on the Gymnasium floor.
- Proper swim attire must be worn in the pool area for safety. Denim, cotton shirts, or coverups are not allowed in the pool.
- Only service animals allowed on premises.
- The Kroc Center reserves the right to terminate membership or guest day passes of individuals who participate in immoral or illegal activity.
- Members/Guests are expected to have their membership cards/activity tokens on their person at all times and to comply with all Kroc policies and guidelines.

CLASS/PROGRAM CANCELLATIONS

Refunds for Kroc Center Program or Classes must be requested at least five days prior to the first class. Refunds are issued only in the form of Kroc Center Gift Cards or credit towards another class. No refunds will be given for refund requests made within five days of the start date or after the session has begun.

CREDIT/REFUND POLICY

The purpose of our credit/refund policy is to allow the Kroc Center to maintain quality programming and proper class ratios while maintaining flexibility for our members and guests. Refunds are only issued for programs canceled by the Kroc Center, and the refund is placed on a Kroc Center Gift Card. Gift Cards are applicable toward any program, service, or rental at the Kroc Center.

DISCOUNTS

Member discounts are non-transferable to other family members. To receive a member discount, the registering participant must be a member in good standing of the Kroc Center.

Childcare Policies

CHILD WATCH

AGES 3MO. - 6YRS

MON - FRI: 8AM - 1PM & 3PM - 8PM

SAT: 8:45AM - 2PM

SUN: 1PM - 4PM

*HOURS MAY CHANGE SEASONALLY

Child Watch is for members involved in Kroc Center Programs. Use is restricted to two-hours per day per child. Prior to entering the Child Watch areas, all Child Watch participants must check in at the Welcome Desk. Parent must sign in children on the sign-in sheet in Child Watch. You must stay in the building when your child is in Child Watch. Parents and Children will be given a matching badge upon drop off to assist with pick up. No one will be allowed to pick up your child from Child Watch or any children's programs unless you have

given written permission at the time you leave your child. The person picking up your child must show a picture ID. For the protection of all children, sick children are not allowed to stay in Child Watch or attend children's programs. Only small snacks (goldfish, cheerios, fruit snacks, etc.*No nut products*), bottles, and sippy cups may be brought into Child Watch. Shoes, socks, and a change of clothes are required for Child Watch regardless of the child's age. Child Watch is free for Gold Members and there is a \$1.00 per child fee for Standard Members. Children of individuals using a Guest Pass payment of the \$5.00 per child fee for Child Watch. To ensure safety, the Child Watch door contains a coded lock. The code is provided only to those that check in at the Welcome Desk.

JUNIOR KROC STARS

AGES: 7YRS-12YRS

MON-FRI 4:00PM-7:30PM

SAT 10AM-1PM

*HOURS MAY CHANGE SEASONALLY

Junior Kroc Stars is for members involved in Kroc Center Programs. Use is restricted to two-hours per day per child. Prior to participating in Junior Kroc Stars, members must check in at the Welcome Desk. A parent/guardian must sign in children on the sign in sheet, and a parent/guardian must stay in the building when your child is in Junior Kroc Stars. Parents/guardians and children will be given a matching badge upon drop off to assist with pick up. No one will be allowed to pick up your child from Junior Kroc Stars or any other Children and Youth program unless you have given written permission at the time you leave your child. The person picking up your child must present a valid picture ID. For the protection of all children, sick children are not allowed to stay in Junior Kroc Stars or attend children's programs. Only small snacks and drinks with lids may be brought into Junior Kroc Stars. (*No nut products. *) Junior Kroc Stars is Free for Gold Members and there is a \$1.00 per child fee for Standard Members. Children of individuals using a Guest Pass payment of the \$5.00 per child fee for Junior Kroc Stars.

Fitness Area Rules

No children under the age of 13 are allowed in the fitness area unless they are enrolled in a specific program and are with a Kroc Center fitness trainer. Children are not allowed to sit in the fitness area and wait for their parents/ guardians to complete their workout. Youth members ages 13-15 are allowed to use cardio equipment, circuit training equipment, strength machines, and participate in Group Fitness classes only after successful completion of "Smart Start for Teens" program. Free weights, cable machines, and accessories are excluded. Youth members must register with the fitness staff. Guests must be 16 years+ to use the free weights, the cable machines and accessory equipment. Closed toed athletic shoes with rubber grip must always be worn. No open heel shoes. No flip-flops or sandals. No dress shoes, casual wear shoes, or rubber recreation shoes – such as Crocs. Proper workout attire must always be worn. To maintain dress continuity, please observe the following: No denim jeans, jean shorts or street and dress pants (ornamental rivets, buttons, etc. damage equipment). No sports bras that expose the midriff; shirts required. No swimwear. For the sanitary health and comfort of others, all patrons must use a towel on equipment and/or wipe down all equipment after use with the provided sanitary supplies. Patrons are asked to observe a 30-minute time limit for cardio equipment when others are waiting. Patrons are asked not to rest on circuit & strength equipment when others are waiting. Please do not drop dumbbells and free-weights heavily on fitness flooring and racks.

Patrons using the free weights should unload all plates when finished. Observe etiquette and demonstrate courtesy, dignity, and respect to others always. All drinks must be in non-breakable, spill-proof containers. No cell phone use in the fitness area, unless serving as a personal music device, and earphones must be used with all personal music devices. No personal belongings on the fitness floor. It is highly recommended to secure all belongings in a locked locker. The Kroc Center will NOT be held responsible for lost or missing items. Locks can be purchased at the Welcome Desk. Immediately report injuries, equipment malfunctions, or damages to staff. Equipment misuse is immediate grounds for dismissal from facility. Actions interfering with staff ability to provide a safe environment will also be grounds for immediate dismissal from facility.

Gymnasium Rules

Please ask staff for assistance with equipment. Courtesy to others and appropriate language are always expected. Failure to comply may result in immediate dismissal. Appropriate athletic attire must be worn. Soft-soled non-marking athletic shoes are required. Large jewelry should be removed. Personal belongings should not be left in public areas. Please secure them in a locker. Locks are strongly encouraged; the Kroc Center will not be held responsible for any lost or missing items. Locks are available for purchase at the Welcome

Desk. Children under 12 years of age must be accompanied by an adult 16 years or older unless they are in an age appropriate class or program. Children must always be closely supervised. Pushing, shoving, and aggressive play are not permitted. Failure to comply may result in immediate dismissal. Fighting may result in disciplinary action up to and including suspension or permanent dismissal from the facility. No dunking or hanging on the rims and/or nets. No full-court basketball games permitted during open gym times. Do not lean, sit, or pull on the divider equipment. Only water and sports drinks in enclosed plastic containers are permitted in the gymnasium. Glass and breakable objects are not permitted in the gym. The climbing wall may only be used with proper parental or staff supervision. Scheduled Kroc Center programs and activities may take priority over open recreation. Please do not disrupt classes, events, or leagues. The Kroc Center is a tobacco-free, non-smoking, drug, alcohol, and weapons-free campus. No outside food is allowed in the facility.

Aquatics Rules & Guidelines

Infants must wear swim diapers and vinyl diapers. Swim diapers are available for sale at the Welcome Desk. Children 7-years-old and younger must always be accompanied by an adult in the water, who is within arm's reach, unless the child is able to pass a swim test. Restrictions are lessened for children who can pass a swim test. There must be at least one supervising adult for every 3 children. Children, ages 8-12 years, must be accompanied by a parent or someone 16-years-old or older, who is in the Kroc Center pool area. Youth, ages 13- 15 years, must be accompanied by a parent or someone 16-years-old or older who is in the Kroc Center. You must be 16 years old to use the whirlpool. You must be 48" tall to use the large water slide. All patrons must wear proper swimsuit – no athletic clothing or street clothing, such as cotton and denim is permitted in the pool. A Dri-fit shirt type shirt can be worn, but no cotton t-shirts are permitted. Only approved personal flotation tubes and toys are permitted. Kroc Center flotation tubes are permitted in the Lazy River only. Horseplay is not permitted in or out of the water. This includes: dunking, pushing, shoving, arm locks, etc., flipping, jumping off backwards, or spinning off the edge of the pool, standing or sitting on the shoulders of others, throwing children or other persons. Lifeguards may stop any activity which may cause a guest injury or conflict. Lap swimmers - Please see pool schedule for lap swimming times. Splash pad hours vary. Please see pool schedule.

